



BARNE- OG FAMILIEDEPARTEMENTET

(The Ministry of Children and Family Affairs)

This form is mandatory as a consequence of the regulation concerning cancellation forms of 27 February 2001 laid down by the Ministry of Children and Family Affairs pursuant to Section 10 of Act no. 105 of 21.12.2000 concerning the duty to provide information and the right to cancel etc. for remote sales and sales transacted outside of fixed retail locations (the right to cancel act). To be applied to remote sales and sales transacted outside of fixed retail locations.

YOU HAVE 14 DAYS' UNCONDITIONAL RIGHT TO CANCEL

In accordance with the right to cancel act (Norwegian *angrerettloven*), the consumer may withdraw from the contract of sale without stating a reason within 14 days of the full goods and the information required under chapter 3 of the right to cancel act being received in the prescribed manner (see page 2 of this form). The deadline expires regardless at the latest 3 months after the goods have been received or 1 year if the information about the right to cancel has not been provided.

A statement concerning exercise of the right to cancel must be given to the vendor within the deadline and may be made in any form whatsoever. You may use this form which will be completed by the vendor as specified below. The deadline is considered to have been met if the statement is submitted before expiry of the deadline, and you should ensure that this can be documented.

Will be completed by the vendor:

Name: Caprino Studios AS

Address: Mario Caprinos vei 3
1367 Snarøya
Norway

Phone no. Tel.: +47 67 10 81 60

This form relates to the right to cancel goods supplied to the consumer in accordance with the attached invoice from Caprino Studios as. The contract came into effect when the order was received by us. The form is sent with the invoice/goods and is considered to have been received by the consumer on the date the package is claimed from Norway Post.

To be completed by the consumer:

The form was received on _____ (date). *I am exercising my right to cancel.*

Applies to the return of goods from order (see order number on invoice): _____

Name _____

Address _____

Phone no. _____ Account number: _____

Date _____ Signed _____

The information pursuant to chapter 3 of the right to cancel act has been received in the prescribed manner once the requirements of Section 9 cf. Section 7 have been met and this form has been received duly completed with those details that the vendor has to complete. See extract from Sections 9 and 7 below.

<p>§ Section 9. Duty to provide information on entering into a contract</p> <p>In connection with entering into a contract the consumer shall receive the following information in a legible manner and furnished on paper or other durable medium at consumer's disposal:</p> <ul style="list-style-type: none"> a) information as stated in Section 7 (1) paras a-f b) the conditions and procedure for, and effects of, exercising the right to cancel c) information about any after-sales service and applicable warranty conditions d) conditions for termination of the contract if it is not time-limited or of more than one year's duration e) confirmation of the order. <p>When purchasing goods, the consumer shall receive the information at the latest on delivery. For contracts for goods that are to be delivered to a party other than the purchaser, it may be agreed that the information shall be provided only after delivery of the goods. Information in accordance with paras b-e shall be provided regardless after the contract is entered into, even if it is provided in this manner prior to that.</p>	<p>§ Section 7. Duty to provide information before the contract is entered into</p> <p>Before a contract is entered into, the consumer shall receive information which the consumer has reason to count on having, including information which the consumer requires pursuant to other legislation. The consumer shall in any event be provided with information about:</p> <ul style="list-style-type: none"> a) the goods' or services' most significant characteristics b) the total costs payable by the consumer, including all taxes and delivery costs, and an itemisation of the individual elements of the total price c) whether the consumer has a right to rescind the contract (right to cancel) or not d) all significant contractual terms and conditions, including as concerns payment, delivery or other fulfilment of the contract, as well as the contract's duration if the contract relates to ongoing services e) the vendor's or service provider's name and address f) the period during which the offer or price is valid
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SETTLEMENT AND RETURNS COSTS WHEN EXERCISING THE RIGHT TO CANCEL

If you exercise your right to cancel, you shall have what you paid for the goods refunded and the vendor shall have the goods returned.

Any costs incurred in returning the goods shall be borne by the vendor if the contract was entered into through a telephone sale or a sale outside of a fixed retail location (e.g. door-to-door, street and fair sales and home parties). If the contract was entered into through a remote sale other than a telephone sale (e.g. a postal sale, Internet sale and TV shopping), you must bear the cost of the return yourself, unless the vendor has violated the contract or the vendor has supplied under the contract a replacement item because the item ordered was not available.

OTHER INFORMATION

You do not forfeit the right to cancel by opening a consignment of goods, as long as the goods can be returned in substantially the same condition and quantity. The right to cancel act does not affect your statutory rights under, inter alia, the sale of goods act in the event of missing items or delays. If you retain the goods, you can, under certain conditions, demand a rebate, redelivery (new goods), replacement or cancel the purchase (obtain a full refund). You must then claim within a reasonable time after having discovered the error/missing item. If you have any queries concerning the right to cancel act, the sale of goods act or other regulations relating to you as a consumer, you can contact the Consumer Council in your own county.

Internet address: <http://www.forbrukerradet.no>